

Govit.ai SMS Terms and Conditions

1. Introduction

These SMS Terms and Conditions ("Terms") govern your use of the SMS messaging services ("SMS Services") provided by Govit.ai ("we," "us," or "our"). By using our SMS Services, you agree to these Terms. Please read them carefully.

2. Service Description

Govit.ai SMS Services allow users to receive notifications, alerts, verification codes, and other communications related to Govit.ai's government service platform. SMS Services are provided solely for use with Govit.ai applications and services.

3. Consent

By providing your mobile phone number and opting in to our SMS Services, you expressly consent to receive SMS messages from Govit.ai. You acknowledge that consent is not a condition of purchase.

4. Opt-Out Procedure

You may opt out of Govit.ai SMS Services at any time by:

- Replying "STOP" to any of our SMS messages
- Adjusting your notification preferences in your Govit.ai account settings
- Contacting our customer support

Upon receiving your opt-out request, we will confirm the cancellation via SMS.

5. Message Frequency

Message frequency varies based on your activity and preferences. Standard notification settings may result in 1-5 messages per week. Verification processes and time-sensitive alerts may increase this frequency temporarily.

6. Costs and Charges

Govit.ai does not charge for SMS Services. However, message and data rates may apply based on your wireless carrier plan. You are responsible for any fees imposed by your mobile service provider.

7. Supported Carriers

SMS Services are available on major U.S. carriers and may not be compatible with all mobile providers or in all areas. We do not guarantee delivery of messages.

8. Privacy

Information collected through our SMS Services is subject to our Privacy Policy, which can be found at [Govit.ai/privacy]. We use industry-standard security measures to protect your information.

9. User Responsibilities

You agree to:

- Provide accurate contact information
- Notify us immediately of any unauthorized use of your account
- Use the SMS Services only in connection with Govit.ai platform activities
- Not use the SMS Services for any illegal or prohibited purpose

10. Service Limitations

SMS Services are subject to transmission limitations, including carrier network issues, maintenance, and coverage area restrictions. We are not responsible for delayed or undelivered messages.

11. Modifications

We reserve the right to modify these Terms at any time. Changes will be effective upon posting to our website or notification through our services. Your continued use of SMS Services after such modifications constitutes acceptance of the updated Terms.

12. Termination

We may suspend or terminate your access to SMS Services at any time, with or without cause and without prior notice.

13. Disclaimer of Warranties

SMS Services are provided "as is" and "as available." We disclaim all warranties of any kind, express or implied, including without limitation the implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

14. Limitation of Liability

In no event shall Govit.ai be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of the SMS Services.

15. Governing Law

These Terms shall be governed by and construed in accordance with the laws of [JURISDICTION], without regard to its conflict of law provisions.

16. Contact Information

For questions regarding these Terms or SMS Services, please contact us at:

- Email: info@govit.ai
- Phone: 657-464-4231
- Address: 13550-B Whittier Blvd #1090 Whittier, CA 90605

17. Effective Date

These Terms are effective as of 3/29/2025

Last Updated: 4/28/2025